



## Ken Burke, CPA

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PINELLAS COUNTY, FLORIDA

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### REPORT NO. 2019-04

TO: Jeff Rohrs, Chief Information Officer, Business Technology Services  
Deborah Mells, Chief Information Officer, Clerk's Technology

FROM: Hector Collazo Jr., Inspector General/Chief Audit Executive  
Division of Inspector General



DIST: Ken Burke, CPA, Clerk of the Circuit Court and Comptroller  
Bernie McCabe, Chair, Business Technology Services Board

SUBJECT: Follow-up Investigation of IT Contractor's Access and Security

DATE: March 12, 2019

The Division of Inspector General's Public Integrity Unit (PIU) received an allegation of Fraud, Waste, and Abuse. We investigated the following allegation related to an information technology contractor's access and security.

The complainant alleged that a Pinellas County contractor:

- Potentially had inappropriate access entitlements to secure applications based on job responsibility or had potentially created a security breach by sharing passwords.

The complainant did not provide documentation to assist with the investigation.

To determine whether the allegation was substantiated, we reviewed policies, procedures, and any other records deemed appropriate. We also conducted interviews of staff and other parties, as needed. Our investigation was performed according to the *Principles and Standards for Offices of Inspector General* and *The Florida Inspectors General Standards Manual* from The Commission for Florida Law Enforcement Accreditation.

The Division of Inspector General's investigation of the allegation determined that the allegation noted above was *unfounded*, as there was no credible evidence to support the allegation.



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The original investigation resulted in three recommendations for improvement. Since those recommendations contained potentially sensitive security information, we did not publish them pursuant to Florida Statute (F.S.) 119.071(3) and F.S. 281.301(1).

Of the three recommendations contained in the original investigative report, our investigative follow-up determined none have been implemented. We encourage management to implement our recommendations. The original recommendations and status of each recommendation will not be published pursuant to F.S. 119.071(3) and F.S. 281.301(1).

We appreciate the cooperation shown by the staff of Clerk's Technology and Business Technology Services during the original investigation and follow-up investigation.